



A PARTNER YOU CAN RELY ON

# Helping Your Business Restore, Rebuild & Recover



# WHY US?

Having been in business since 1948, we have seen it all.

Our biggest takeaway and best piece of advice is to expect the unexpected. It is natural to simply hope for the best, but it is wise to prepare for the worst.

No matter how they happen - or to what degree - disasters interrupt business as usual.

For more than 70 years, we have helped thousands of clients recover from disasters - both big and small. By providing reliable recovery and reconstruction services to mitigate fire, water and storm damage, we help re-establish businesses.

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# RESTORE

Whatever the problem, we're here to help you solve it.



## Water Damage Restoration

Roofs leak. Pipes burst. Fire sprinklers errantly trigger. We understand the characteristics of water damage and deal with its effects quickly by preventing any further damage and restoring your property to pre-loss conditions.



## Mold Remediation

When ventilation is poor and humidity is elevated, mold is the common result. The longer you avoid it, the worse it gets. Work with us, we'll get to the root of the problem with expert remediation techniques, so mold is stopped dead in its tracks.



## Fire & Smoke Damage Restoration

Even a small containable fire can lead to lasting ramifications. Aside from the visual effects, smoke penetrates the walls and floors, along with other contents and belongings. Using cutting edge treatments, we work quickly to remove the pungent odor left behind.



## Disaster Recovery

We know that disasters come in all shapes and sizes. Every event is unique, which is why we create customized plans for each customer. By offering turn-key services, we can be your partner at every step - from mitigation to restoration to reconstruction.



## Document & Media Recovery

Losing critical records as a result of a fire, water intrusion or another disaster can potentially devastate business functions and operations. We have the largest freeze-drying chamber capacity in the world, with regionally located chambers.



## Biohazard Cleanup

Our trained technicians are experts in cleaning up a variety of sensitive situations such as sewage line backups, hoarding issues and crime scenes. Over the years, we have successfully handled the cleanup process for various challenging circumstances.



## Reconstruction Services

Whether replacing what we removed, starting from scratch, or sprucing it up, our dedicated reconstruction teams can handle everything from rebuilding a small section of your building to a full-scale commercial rebuild.

# REBUILD

Turn-key, we manage the entire process.

Whether replacing what we removed, starting from scratch, or sprucing it up, our dedicated reconstruction teams can handle everything from rebuilding a small section of your building to a full-scale commercial rebuild.

In addition, it is advantageous to choose a restoration company that can provide turn-key reconstruction services.

One company to manage the entire process from mitigation to restoration to reconstruction means one point of contact from beginning to end - which in turn creates a more seamless experience.



# RECOVER

Getting you back to business.

When it comes to the health and vitality of any business, you have to service your customers in order to make money.

If we have learned anything in the 70+ years we have been in business, it's that time is the single most important factor in disaster recovery.

Regardless of the extent of the damage, the way in which you respond will determine the ultimate outcome. Every minute that passes after a disaster is critical to recovery, which is why it's crucial to have a response plan in place before an event occurs.

Fortunately, BMS CAT offers 24/7 emergency response services, 365 days per year. One call into our contact center will dispatch crews to your site quickly, so we can get to work immediately.



# PRIORITY DISASTER RESPONSE

Rely on us when your business is in need.

When minor damage or major disasters happen, one thing is for sure: They never come at a convenient time. The question is...will you be ready to respond? Last-minute decisions in the face of a disaster are almost certain to increase both the time and cost of recovery. That's why we created the Priority Disaster Response Program.

## What is the Priority Disaster Response Program?

The Priority Disaster Response Program truly consists of a partnership, where we work with our customers to develop an emergency response plan. This program allows us to provide a better experience for our customers, because all the red tape is taken care of before a disaster occurs.



## Benefits of the program include:



**Dedicated Support:** Priority Response Consultants and Project Coordinators work in tandem to manage your account.



**Custom Response Plan:** We will identify company priorities, perform a property walkthrough, set expectations and outline procedures to follow should disaster strike.



**24/7/365 Emergency Response:** BMS CAT never goes off duty - we're available 24 hours a day, seven days a week.



**No cost or contractual obligation.**



**Priority Response:** Prioritizes your company over non-PDRP customers in the event of a community-wide disaster.



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